

- Service Profile

Passenger Handling

Overview

Passenger meet-and-assist, documentation support, baggage coordination and terminal facilitation.

Every flight operation requires accurate coordination, documentation, timing, and authority communication. Our team assists operators with permit support, airport coordination, ground handling, crew care, fuel coordination, and passenger facilitation to help ensure a smooth experience from planning to departure.

Key Features

24/7 operations desk Authority and airport coordination Secure document handling Pre-arrival planning Arrival and departure support

Benefits

Fast response for urgent movements Reduced coordination complexity Transparent operational communication Bangladesh-wide support network Professional supplier follow-up

Required Documents / Information

Aircraft registration and type Operator details Schedule and airport pair Crew and passenger information when required Purpose of flight and supporting documents

Contact

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Office Hours: 24/7 Operations Support